

# Procedure

## Supplier Corrective and Preventive Action P8.5.2/3-2

### Rev. G

**Approved By:** Mike Orsini, Quality Manager

**Purpose:** To document procedure for supplier corrective and preventive action.

**Scope:** All corrective and preventive action for supplier problems.

**Authority:** The Quality Manager has the authority to change or modify this procedure.

#### Reference Documents and Records

- Policy Element 8.5.2 Corrective action and 8.5.3 Preventive action
- Quality Records Procedure P4.2.4

#### Change History

Date	Change	Rev	By
12/01/96	Revised typos	B	MO
12/10/96	Revised for typos	C	MO
12/12/96	Updated to reflect all CARS for preventative action.	D	MO
03/03/97	Removed Low Risk Log. Added use of database QCICAR.MDB	E	MO
11/13/98	Revised name of database. Added forms and reports generated by Harrington Group Software. Revised method of initiating a CPAF request. Revised method of closing CAR's. Revised initial filing method for CAR's. Added review of open CAR's to step 9. Added databases to Preventive Action section.	F	MO
10/29/2002	Updated to the ISO 9001:2000 requirements and flowcharted. Defined two types of preventive actions.	G	MO

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